



Leisure Time
Booking Center

General Terms and Conditions Leisure Time. Version July 2024

Article 1 About leisuretime.com

1. Leisure Time BV is an online platform for offering tourist accommodations.
2. Leisure Time is responsible for this online platform.
3. Leisure Time is not responsible for the accommodations or the travel experience itself.
4. Leisure Time receives information from the providers, often automated; we cannot guarantee that everything is correct, but we strive to present the information as clearly and accurately as possible on our platform. Leisure Time cannot be held liable for errors or incorrect information. Leisure Time will make every effort to notify the provider of errors and provide them with time to correct or rectify them. Leisure Time reserves the right to remove accommodations from the platform in case of errors.
5. Leisure Time is not a party between the provider and the tenant. The provider is solely responsible for the accommodation and the travel experience.

Article 2 General Terms and Conditions

1. To complete your booking, you must accept the general terms and conditions of Leisure Time and the provider.
2. If a legal authority decides that certain conditions are not lawful, the remaining conditions remain applicable.

Article 3 Leisure Time Account

1. To make a booking via Leisure Time, you need to create a Leisure Time account. The minimum age to create an account and book through Leisure Time is 18 years. Note that with various providers, the minimum age may be higher than 18 years.
2. You are responsible for the accuracy of the information within your Leisure Time account. Ensure that all details are entered correctly. Keep your username and password confidential.

Article 4 Prices

1. When selecting an arrival and departure date, the prices for these chosen dates are displayed. The price may vary depending on the number of travelers and whether pets are included. When selecting price details and booking, the most current and accurate prices are shown. Leisure Time always displays the total price without hidden fees. Note that local charges may apply, and these costs are always specified in the price quote.
2. Errors in prices are not binding. For example, if a provider enters a price of €100 instead of €1000 for a 7-night stay, your booking may be canceled, and the amount paid will be refunded to your account without any additional charges.

Article 5 Payment

1. Payments via Leisure Time: All rental payments to private providers are processed through Leisure Time's secure payment environment. This ensures a secure payment process and guarantees that your payment is in safe hands. Leisure Time pays the providers after your departure. For all providers working with Leisure Time's Booking Center, payments are made through Leisure Time's secure payment environment.
2. Payments via the provider: If a provider offers their listing through Leisure Time's automated environment, payments are processed through this provider. Leisure Time verifies each provider for reliability, ensuring you book with a trustworthy provider. After booking, you will receive payment instructions from the provider.
3. Payment Terms: For bookings made via Leisure Time's Booking Center, a deposit of 30% is required, with the remaining balance due 56 days before arrival. For bookings where payment is made directly to the provider, the payment terms of that provider apply. These terms are specified with the accommodation details at the time of booking.

Article 6 Cancellation Policy

1. For bookings made via Leisure Time's Booking Center, the following cancellation policies apply: Free cancellation within 48 hours of booking. Up to 28 days before arrival date: 30% of the total rental amount + administration fees. Within 28 days of arrival date: 100% of the total rental amount.
2. For bookings made through our verified landlords, the cancellation policies of these providers apply. These policies are specified with the accommodation details at the time of booking.

Article 7 Privacy and Cookie Policy

1. The privacy and cookie policy of leisuretime.com also applies to these general terms and conditions.

[Read more about our privacy and cookie policy here](#)

Addendum Glossary

Below is an explanation of some terms used in these general terms and conditions:

- Provider/owner/operator or rightful owner – the individual legally entitled to offer the accommodation for rent.
- Accommodation – the space offered for rent via the platform.
- Third parties – individuals, companies, or other entities not directly affiliated with Leisure Time.
- Provider and/or landlord – the owner, operator, or rightful owner offering their accommodations for rent via Leisure Time.
- Licenses – includes all necessary permits and/or licenses imposed by government or other authorities.
- Claims – costs and/or expenses claims, legal costs, damages, losses, interests, penalties, court costs, and/or lost rental income.
- Presented accommodation information – includes all information such as text, images, videos, and all available information regarding the accommodation and/or its region.
- Region – the location of the accommodation(s) including country, state, province, municipality, and/or village.
- Net rental price – the rental price excluding additional costs such as taxes, service charges, cleaning fees, and other optional products available to tenants.
- Main tenant – the person primarily

responsible and liable for the reservation made. • Direct debit – automatic deduction with the landlord's permission of amounts from the bank account or credit card of this landlord. • Intellectual property rights – the right of the provider to freely use all data provided to Leisure Time. • Online campaign – promotions offering accommodations through digital media. • Offline campaign – promotions offering accommodations through printed media such as newspapers, magazines, and billboards. • Front-end – the website pages visible to visitors without logging in.