

Booking conditions

These conditions are applicable to all stays at Resort Mooi Bemelen, when you are camping or when you have reserved a holiday home. Any exceptions regarding our conditions are only possible if both parties have agreed in writing.

Booking

- Resort Mooi Bemelen does not accept bookings made by anyone under the age of 18.
- Bookings will be confirmed by e-mail; if desired we will send you the confirmation by post.
- We kindly suggest you to check your booking immediately and report us any inaccuracies.
- Resort Mooi Bemelen provides her holiday homes exclusively for recreational purposes, not for residential use. We cooperate with Booking.com, Belvilla, Interhome, Bungalows.nl, BungalowSpecials, Traveldeal, Heerlijke Huisjes, Voordeeluitjes, Camping & Co, BungalowNet, HomeToGo and Holidu.

Holiday use

The recreation unit can only be used for recreational purposes. It is not allowed to use your recreation unit as a base for your professional or commercial occupations nor selling any food or drinks from your recreation unit. Any kind of public or commercial gambling or immoral acts as a public or commercial activity are strictly forbidden.

Prices

- The tenant owes to Resort Mooi Bemelen the agreed rental price, as mentioned in your final booking confirmation. Rental prices are exclusive of mandatory and optional costs.
- Discount actions are not valid for bookings already made or existing.
- Discounts cannot be accumulated.

Payment

- Within your confirmation e-mail for your booking you will find a payment link, to facilitate your payment.
- You will pay your booking in two instalments. The first instalment of 50% of the total amount should have been paid within 5 days following the booking; the other instalment of 50% you will pay 14 days before the actual arrival date at our resort.
- Also if you alter your booking, the payment terms remain to apply.
- The bookings have to be fully paid upon the day of arrival.
- In case the booking amount is less than €150,- we kindly ask you to pay the full amount at the time of booking.
- In case we have not received your payment prior to the payment due dates, we reserve the right to cancel the booking and charge you the costs.

Cancellation

In case of cancellation, the tenant pays a compensation to the entrepreneur. This cancellation charge includes (excluding administration costs) :

- In case of cancellation more than 3 months prior to arrival, 15 % of the holiday value.
- In case of cancellation within 3 to 2 months prior to arrival, 50% of the holiday value.
- In case of cancellation within 2 to 1 month prior to arrival, 75% of the holiday value.
- In case of cancellation within less than 1 month prior to arrival, 90% of the holiday value.
- In case of cancellation on the day of arrival, 100% of the holiday value.

For cancelled bookings paid by voucher, we do not give money in return.

If you have made your booking through one of the aforementioned third parties, kindly liaise yourself for any alternations or cancellations to these third parties.

Registration

- For safety reasons, all guests staying in one of our holiday homes have to be registered at our reception. It is not allowed to sublet our holiday homes to third parties, unless you have our permission in writing.
- The total number of guests must not exceed the maximum capacity of the holiday home as mentioned on our website.

Damages

- For companies or main tenants under the age of 26, we are obliged to charge a standard deposit of €500,-
- The main tenant is liable for damage to or loss of inventory of the holiday home.
- For main tenants above the age of 25 years, we do not charge a deposit but upon arrival we will present you a SEPA direct debt form (max. €500,-). This direct debt form we will exclusively use when we assessed any damages or loss of inventory. If this should be the case, we will first notify you in writing.
- In case the costs of the damages exceed €500,-, we will recover the damage from you by invoice.

Nuisance

Noise pollution is not appreciated inside our park during the whole day; we kindly ask you to observe whisper silence between 22 h and 7 h. Any sound systems may only be audible inside the holiday home you have rented.

In the case of reported nuisance, after a written or oral warning, we reserve the right to deduct an amount of €50,- from your deposit or deny you access to our park.

Smokefree and pet-free holiday homes.

- All recreation units at Resort Mooi Bemelen are smokefree. Smoking is not allowed inside the holiday home.
- Several of our holiday homes are pet friendly accommodations, in which it is permitted to bring your pet animal, with a maximum of two animals per booking. All pet animals have to be registered at the time of booking.
- In case of violation of the smoking ban inside the holiday home or if you bring unregistered pet animals, we reserve the right to deduct an amount of €50,- from your deposit or we will recover the costs by your SEPA direct debt form.

Final cleaning

- By renting a holiday home at Resort Mooi Bemelen, mandatory costs for final cleaning are chargeable.
- Upon departure, please leave your holiday home broom-cleaned, empty the dishwasher and put the crockery in the cupboards, leave the bedlinen in a pillowcase in the hallway behind the front door, lock all windows and doors and deposit your waste (please separate your paper, glass and residual waste) at the environmental stations.
- In case you do not leave the holiday home neatly, we reserve the right to deduct an amount of your deposit or we will recover the cleaning costs by your SEPA direct debt form. Please notice that one hour of additional cleaning is equal to the mandatory costs you have paid for the final cleaning.